CloudCME Frequently Asked Questions

How do I record my attendance?	1. Text the **activity code** (4 digits) provided during the symposium to **855-966-4664**. 2. You will receive a confirmation text message when your attendance has been recorded ***First Time Texting Attendance?*** **Step 1:** On your phone, create a new contact for CloudCME • Name=CloudCME • Phone number=855-966-4664 **Step 2:** Text your CloudCME account email to 855-966-4664. *(This is the email you used to register for the symposium)* • If successful, you will receive a confirmation text. • This will complete the one-time text for attendance set up. **Step 3:** A four-digit code will be provided at the start and end of the conference. **Step 4:** Text the four-digit code to the CloudCME contact to record your attendance **Step 5:** You will receive a confirmation text confirming your attendance.
How do I complete the symposium evaluation and claim CE credit?	An activity evaluation is required to earn continuing education credit. Upon recording attendance, you will be emailed a link to complete the symposium evaluation. Once your evaluation is submitted, continuing education credit will be added to your CloudCME profile. • You can also find and complete the evaluation at any time on the CloudCME website by logging in > My CME > Evaluations and Certificates
Where can I find my certificate or transcript after the symposium?	Certificates and transcripts are available on all **CloudCME** platforms after completing activity evaluations. • CloudCME Mobile App > My Certificates OR My Transcript • CloudCME Website > My CME > Evaluations & Certificates OR Transcript *Go to CloudCME Website*
Who do I contact with other CloudCME questions?	Email **ipce@cmh.edu** for additional support. We are here to help!